

# Satellite Phone Repair Form

Company Name: \_\_\_\_\_

Return Address: \_\_\_\_\_

State: \_\_\_\_\_ Post Code: \_\_\_\_\_

Contact Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Customer PO Number: \_\_\_\_\_

Satellite Phone Model: \_\_\_\_\_

Serial Number: \_\_\_\_\_ IMEI: \_\_\_\_\_

Accessories Sent:  Antenna  SIM Card  
 Battery  Other: \_\_\_\_\_

**IMPORTANT: For rapid repair of the satellite phones, please include a detailed description of the fault to avoid unnecessary delays and include a purchase order with the equipment.**

Detailed description of the fault: \_\_\_\_\_


\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Date: \_\_\_\_\_

Quote handling/rejection fee of AUD\$75 ex. GST applies to all items sent in. Warranty claims do not apply to physical damage or liquid ingress and is determined by the service centre. A copy of the original invoice is required for warranty claims.

 **When completed, please print 2 copies. (Keep a copy and dispatch one with satellite phone and/or accessories) and ship to 18 Joseph Street, Blackburn North, Victoria, 3130.**

**CUSTOMER REPAIR NUMBER:**   
*(Head office to issue)*

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## OFFICE USE ONLY

Satellite Phone Model: \_\_\_\_\_ Date: \_\_\_\_\_

Serial Number: \_\_\_\_\_ IMEI: \_\_\_\_\_

Detailed description of the fault: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**CUSTOMER REPAIR NUMBER:**  
*(Head office to issue)*

 **1800 222 327**